



County Community Outreach Guide

Introduction

We hope you find this guide useful. This guide is a compilation of community resource guides made available through the Family Resource Network, and United Way. We cannot guarantee all these resources are current. However, we ensure we have obtained the most updated copies available. Many students have specific needs, and we believe this guide may provide them with the community resources necessary to obtain the support necessary to succeed.

We strongly recommend the use of West Virginia's 211 system powered by the United Way of West Virginia. You may simply dial 211 from your phone or visit www.wv211.org. You will get connected to assistance 24 hours a day 7 days a week. 211 keeps an accurate and comprehensive database to find services to meet your needs. Information and support provided by this system include:

- Addiction
- Counseling & Mental Health
- Crisis & Emergency
- Disabilities
- Domestic Violence
- Emergency & Disaster Relief
- Food
- Health Care
- Human Trafficking
- Jobs & Education Reentry
- Shelters, Housing, & Utility Assistance
- Substance Abuse
- Veterans

The possibilities are endless when people come together, services are combined, and communities collaborate.

Housing

Kanawha County					
Name	City	Background Check	Credit Check	Pets	Phone
Vicker's Parke Apartments	Charleston	✓	✓	X	304-744-8158
Village Hill Apartments	Cross Lanes	✓	✓	✓	681-217-1783
Greenbrier Gardens	Charleston	✓	✓	✓	304-836-3776
Country Club Village Apartments	South Charleston	✓	✓	X	304-814-4820
Vandalia Terrace	South Charleston	✓	✓	X	304-744-9041
Unity Townhomes	Cross Lanes	✓	✓	✓	304-341-0405
Brookside Apartments	Saint Albans	✓	✓	✓	304-756-5601

Fayette County Apartments

Name	City	Background Check	Credit Check	Pets	Phone
Cranberry Woods	MT. Hope	✓	✓	X	681-254-5993
Central Ave. Apartments	Oak Hill	✓	✓	X	681-249-8463
Astor Lane Apartments	Mount Carbon	✓	✓	✓	304-244-3868
Fayette Pike	Montgomery	✓	✓	✓	681-542-0421
Middle Ridge	Kanawha Falls	✓	✓	✓	681-231-1920

Addiction, Drug, and Alcohol Support Services

Organization Name	Phone/Email	Website
Al-Anon	888.490.1970	http://al-anon.org/home
Alcoholics Anonymous	800.333.5051	http://www.aa.org/
Gambler's Anonymous	800.426.2537	http://www.gamblersanonymous.org/ga/
Help4WV	844.435.7498	http://www.help4wv.com/
Mothers Against Drunk Driving	800.438.6233	http://www.madd.org/
Narcotics Anonymous	800.251.2426	https://www.na.org/
WV Tobacco Quit Line	800.966.8784	http://www.bebetter.net/wvquitline_home.html

Health Programs

Organization Name	Phone/Email	Website
Adolescent Pregnancy Prevention	800.642.8522	https://www.wvdhhr.org/appi/
Children's Health Insurance Program	877.982.2447	http://www.chip.wv.gov/Pages/default.aspx
WV Breast and Cervical Cancer Program	800.642.8522	http://www.wvdhhr.org/bccsp/
WV Primary Care Association	304.346.0032	www.wvpca.org/about

Information and Referral Service

Organization Name	Phone/Email	Website
WV 211	211	http://www.wv211.org/
Aunt Bertha	(304) 346-0032	www.auntbertha.com/search

State of WV Resources Emergency Services

Organization Name	Phone/Email	Website
Child Abuse & Neglect Hotline	800.352.6513	https://dhhr.wv.gov/bcf/Services/Pages/Centralized-Intake-for-Abuse-and-Neglect.aspx
National Suicide Prevention Life Line	800.273.8255	https://suicidepreventionlifeline.org/

Poison Control Center	800.222.1222	http://www.aapcc.org/
Safe Schools Helpline	866.723.3982	http://www.schoolhelpline.com/
Veteran Crisis Hotline	800.273.8255 TEXT (838255)	https://www.veteranscrisisline.net/
WV Department of Health & Human Services	304.558.1130	http://www.dhhr.wv.gov/Pages/default.aspx

Special Needs

Organization Name	Phone/Email	Website
Autism Speaks and Autism Response Team	888.288.4762	https://www.autismspeaks.org/
WVU Center for Excellence in Disabilities	888.829.9426	http://www.cedwvu.org/

Transportation

Organization Name	Phone/Email	Website
WV Non-Emergency Medical Transportation	844.549.8353	https://www.mtm-inc.net/west-virginia/

Legal Services

Organization Name	Phone/Email	Website
Legal Aid of WV	866.255.4370	http://www.lawv.net/
Fair Housing Law Center		http://fhlaw.org/
WV Drug Court		http://www.courtswv.gov/lower-courts/adult-drug-courts/adult-drug-courts.html
WV Family Court		http://www.courtswv.gov/lower-courts/family-courts.html

Community Outreach

Salvation Army

- Financial Assistance (water, gas, electric, and sewer)
- Furniture and Household Items (by referral from Red Cross, FEMA, or Hope House domestic violence shelter)
 - Food Pantry (One time every 3 months, Commodity food 1 time per month)
- Rental Assistance (Eviction notices/1st month's rent only. No private landlords or deposits.)
 - Clothing
 - Substance Abuse Rehab
 - Hygiene Supplies
 - Senior Citizen Services
 - Emergency Disaster Response
 - Christmas Assistance
 - Prescription Assistance

Phone: 304 343-4548

Address: 301 Tennessee Ave, Charleston, WV 25302

Heart & Hand

Heart & Hand provides basic needs assistance and services for low-income residents of our service areas. -Kanawha County service area: South Charleston, St. Albans, Tornado, Dunbar, Institute, Alum Creek, and Davis Creek. Applicants meet with a caseworker at our South Charleston office to identify solutions to their basic needs.

Phone: 304 744-6741

Address: 212 D Street, South Charleston, WV 25303

Email: Heartandhandsc@hhomwv.org

Goodwill

Goodwill Community Resource centers assist individuals with job searches, resume preparations, computer, and internet skill training, and obtaining successful meaningful employment. Multiple services are provided that result in Family

Strengthening. Collaboration with partner agencies provides a continuum of services through a referral process.

- Veterans Referral Services
- Goodwill Digital Training
- Training Certification
- Community Outreach Centers
 - Accessible Housing

Phone: 304 346-0811

Address: 215 Virginia St W, Charleston, WV 25302

Mountain Mission

Our financial assistance programs allow us to assist families and individuals in the Kanawha Valley in many different areas.

- HOUSING / HOUSING NEEDS
 - UTILITIES / OTHER NEEDS
 - FOOD BANK
- IN-KIND ASSISTANCE (Clothing, Furniture, Personal Hygiene/ toiletries, medical supplies, Appliances, Baby needs)
 - Christmas Baskets

Phone: 304 344-3407

Address: 1620 Seventh Avenue, Charleston, WV 25387

Email: Info@mountainmission.com

West Side Food pantry

Phone: 304 984 3202

Union Mission

- Union Mission Addiction Recovery Program - We are a long term 12 to 15 month faith based addiction recovery program where men and women learn how to live a life of complete victory over addiction through a combined approach of biblical counseling, teaching, work therapy and education.
- Men's Shelter - shelter is offered as a refuge to men needing temporary housing. Residents receive three hot meals every day, as well as a hot shower, clean clothes and pajamas, fresh toiletries, and a clean bed.
- Family Services assists clients who are in emergency need of household items, clothing, financial assistance, and counseling.
- Bud Young Emergency Response Team- ERT trucks are outfitted with shelf stable food, water, clothing, personal hygiene products, and cleaning supplies. If a family experiences a flood, fire, storm damage, or just has a situation where they cannot provide for themselves, we will intervene.
- Preschool and child care program- Preschool and Child Care Program provides an affordable high quality curriculum to teach God's Word and enhance children's social, emotional, physical, and academic development in a loving and caring environment.

Phone: 304 925-0366

Address: PO Box 112, Charleston, WV 25321

Emergency Services American Red Cross

The American Red Cross provides services to West Virginia in the following areas: West Virginia Flood Response, Disaster Services, Volunteer Services, Blood Services, Training Services, Service to the Armed Forces, Home Fire Campaign, and International Services. Contact Information Phone: 304-255-1508 Address: 200 Industrial Drive, Beckley WV 25801

Crossroads Men's Shelter The Union Mission Men's Shelter provides emergency shelter as a refuge to men needing temporary housing. Residents receive three hot meals every day, as well as a hot shower, clean clothes and pajamas, fresh toiletries, and a clean bed. The shelter is open throughout the day, and residents are welcome to access the facility whenever they wish (except during the daily cleaning). If after a short initial period a transient decides to make the shelter his home, he must commit to finding a steady job. Contact Information Phone: 304-343-4352 Address: 503 Leon Sullivan Way, Charleston WV 25301

EnAct

Community Action EnAct Community Action provides emergency assistance to low-income families or individuals that have a termination notice or a court ordered eviction. Contact Information Phone: 304-414-4475 Address: 1701 5th Avenue, Suite 194, Charleston WV 25387